VILLAGE OF HAMPSHIRE UTILITY BILL Important Reminders: Village Hall is closed daily from 12 pm - 1 pm Overnight street parking is prohibited between Nov 1st and Apr 1st Village Hall will be closed Friday, March 29th Check out the Hampshire's newsletter for up to date information. PLEASE SEE OTHER SIDE FOR ADDITIONAL BILLING INFORMATION BILL DATE: 03/05/2024 ACCOUNT NUMBER: 90-900288350-00 NAME: John and Sally Smith SERVICE ADDRESS: 223344 S State St METER INFORMATION Current Reading 729 Service From 12/26/2023 02/20/2024 Previous Reading 720 Service To Consumption (1000 Gallons) ACTUAL Type of Reading TRACK YOUR USE \$163.94 PAST DUE BALANCE \$0.00 CURRENT CHARGES WATER ... \$51.03 SEWER \$64.63 8 CAPITAL IMPROVEMENT \$20.00 SR GARBAGE COLLECTION \$28.28 UNITSOF TOTAL AMOUNT DUE BY 04/05/2024 \$163.94 TOTAL AMOUNT DUE AFTER 04/05/2024 \$180.33 Prior Usage Current Usage A 10% LATE PENALTY WILL BE ADDED TO CURRENT CHARGES IF PAYMENT IN FULL IS NOT RECEIVED BY DUE DATE RETURN BOTTOM PORTION WITH CHECK PAYABLE TO VILLAGE OF HAMPSHIRE DETACH HERE DETACH HERE 234 S. State Street • PO Box 457 SERVICE ADDRESS: 223344 S STATE ST Hampshire, IL 60140-0457 ACCOUNT NUMBER: 90-900288350-00 (847) 683-2181 TOTAL AMOUNT DUE \$163.94 BY 04/05/2024 AMOUNT DUE IF PAID \$180.33 AFTER 04/05/2024 AMOUNT PAID SCH 5-DIGIT 60115 JOHN AND SALLY SMITH HAMPSHIRE, IL 60140-0457 9090028835000000016394

A look at the information found on the front of your utility bill:

- This shows the water usage in 1,000 of gallons between meter reads in your home or business.
- This reflects the dates the meter was read for this billing cycle and the prior cycle.
- 3 This indicates if your reading is actual or an estimate. If estimated, your meter is not connecting to our reading equipment automatically. Please call the Village Hall office at 847-683-2181, X-22.
- The graph reflects your historical water usage and can be an indicator of a problem. In this case all was good; the resident power washed their home and used a lot of water!
- This is the cost for water usage the unit cost is multiplied by the amount of water used.
- This is the cost for wastewater treatment services the unit cost is multiplied by the amount of water used and \$1.00 is added.
- 7 This capital improvement charged based on the water and sewer services you receive at a rate of \$5.00/month per service.
- **3** This is your cost for garbage collection. Call us if you are 65 or over; you are eligible for a senior discount.
- Be sure to enclose the lower part of your bill (coupon) with your payment.

Village of Hampshire - Additional Information

Questions About Your Utility Bill:

If you have questions about the usage or the charges due, please contact (847) 683-2181, extension 22.

A 10% penalty will be added if the total amount of the bill is not paid by the due date. Payment must be RECEIVED, not postmarked, by the end of the business day of the due date to avoid the late payment penalty. Fallure to receive the bill does NOT exempt customer from this penalty.

Disconnection Procedure:

TO AVOID INTERRUPTION IN UTILITY SERVICE AND A \$50.00 CUT-OFF FEE. YOU MUST PAY THE FULL AMOUNT OF YOUR BILL PRIOR TO THE DISCONNECT DATE.

Returned Payment Charge:

A \$25.00 service fee is charged for returned checks or ACH payments.

Please call (847) 683-2181, extension 22, five (5) working days prior to moving so the meter can be read for a final billing.

To authorize the Village of Hampshire to auto draft a checking or savings account complete the authorization agreement form. Forms may be obtained at Village Hall or online.

Please use the enclosed remittance envelope and mail remittance stub and payment to:

VIIIage of Hampshire • 234 S. State Street • PO Box 457 • Hampshire, IL 60140-0457

To Pay Online: Visit our website at:

http://www.hampshirell.org

To Pay In Person:

Payments can be made at Village Hall by cash, check or credit/debit card.

Village office Hours:

Monday through Friday

8:00 a.m - 4:30 p.m.

Phone: (847) 683-2181

Website: http://www.hampshireil.org

Please remember to Include your account number on the check, and make check payable to the "Village of Hampshire."

The Village accepts Visa, MasterCard,

Discover and American Express.

RETURN THIS PORTION WITH YOUR PAYMENT FOR PROPER CREDIT

ATTN: UTILITY BILLING PAYMENTS PO BOX 457 HAMPSHIRE, IL 60140-0457

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A look at the information found on the back of your utility bill

Please familiarize yourself with all of the information on the back of your bill.